

# Community Support Services : Client Satisfaction Survey Results 2022

# THANK YOU

## Every Voice Counts!

Thank you for participating in our recent survey. Your feedback highlighted what we're doing well and what we need to work on. We are committed to serving you better and will be implementing an **Action Plan** to meet your needs!

## Meals on Wheels

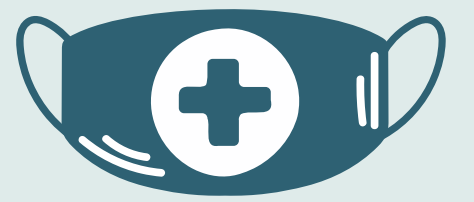
100% said they would recommend this program to their friends and family!



*"PERFECT HELP. No shopping, no cooking, no dishes. Always enjoyable."*  
- Meals on Wheels Client

## Medical Transportation

100% said their Volunteer driver treats them with courtesy and respect.



*"Very fortunate to have such a wonderful program. Very fortunate to have amazing volunteers. Peace of mind!"* - Medical Transportation Client

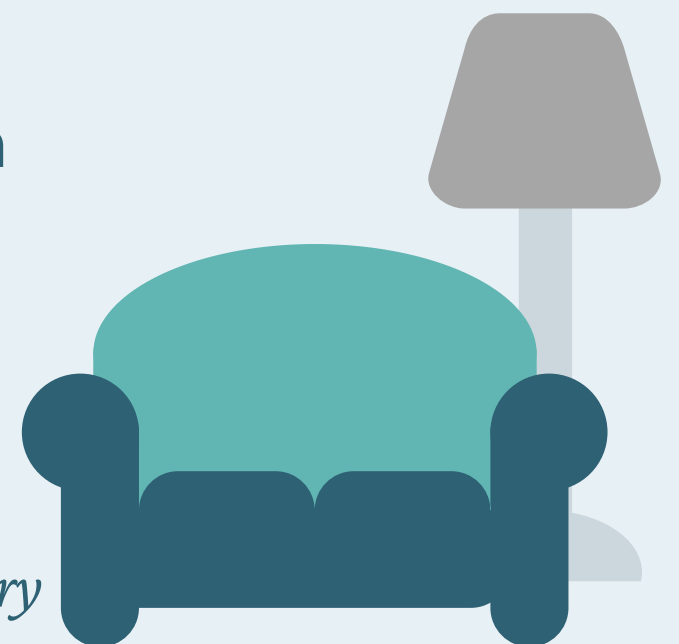
## What We Did Well

All clients stated they would recommend NSHNs Community Support Services to friends and family!



## Assisted Living

100% said they feel safe and secure when the Personal Support Workers are in their home.



*"Always look for these visit. Very helpful"* - Assisted Living Client

## Action Plan for Improvement

- [insert]

